



NPF 2020 Orlando: Executive Mail Center Manager (EMCM)

Sunday April 26, 2020

- **9:00am - 12:00pm**
- 12:30pm - 1:30pm
- **1:30pm - 3:00pm**
- 4:00pm - 5:00 pm
- 5:30pm - 7:00pm

Module 1: Management Essentials

Lunch

Module 3: Tools and Resources

Period 6 Workshops

Welcome and Areas' Receptions

Monday April 27, 2020

- 8:00am - 9:30am
- 9:30am - 4:00pm
- **10:00am - 12:30pm**
- 12:00pm - 1:30pm
- 1:30pm – 2:30pm
- 2:45pm – 3:45pm
- **4:00pm - 5:00pm**
- 5:30pm – 7:00pm

PMG Keynote

Exhibit Hall Hours

Module 5: Basic Mail Design

Lunch

Period 8 Workshops

Period 9 Workshops

Module 2: Sales and Marketing

PCC Reception

Tuesday April 28, 2020

- 8:00am - 9:30am
- 9:30am - 2:00pm
- **10:00pm - 12:00pm**
- 12:00pm - 1:30pm
- **1:30pm - 3:30pm**
- 4:00pm – 5:00pm
- 5:00pm - 6:30pm

General Session

Exhibit Hall Hours

Module 4: Technology

Lunch

Module 7: Mail Center Operations

Period 14 Workshops

Exhibitors' Reception

Wednesday April 29, 2020

- **8:00am - 9:00am**
- 9:00am - 12:00pm
- 12:00pm - 2:00pm
- **2:00pm - 4:30pm**
- 7:00pm - 10:00pm

Mail Center Administration

Exclusive Exhibit Hall Hours

Lunch

Mail Center Security

Closing Event